

## CUSTOMER TESTIMONIAL

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I have been doing business with GenTech for nearly 10 years now. They have always been very professional, helpful, and more than fair in dealing with any issues. They have a **very knowledgeable technical team** that works hard to make sure you have the analytical equipment you need and **will work tirelessly to make sure everything works perfectly** and as expected. I always enjoy working with them.

- **Drew Patterson**  
CJB Industries

## WHY BUY NEW? WHEN YOU DON'T HAVE TO!

### ABOUT US:

Since 1996 GenTech Scientific has earned a strong reputation for trustworthiness and reliability. We take pride in our expertise and ability to offer cost-effective options that protect your investment and keep your lab running smoothly. Our unique combination of hard-to-find instrument parts and product knowledge allows GenTech Scientific to serve as an effective partner to labs across the US.

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I remember we had a number of older GCs and the manufacturer said they weren't going to sell parts for these systems anymore.... How do I maintain these instruments without the Manufacturer supporting them? So, I looked for partners to help me in that regard and GenTech was one of them -- **GenTech is a business partner, and a dependable one.**

- **Bill Fornoff**  
Clean Harbors



## MULTI-VENDOR SERVICE | TRAINING | REPAIR

GC, MS, HPLC, LC/MS, GC/MSD



GenTech Scientific is your best source for expert training, service, and repair!

## WHY CHOOSE US?

### We Build Together

GenTech values our partners' trust and never forgets what's important to those who rely on our products and services.

### Open Conversation

We communicate your specific equipment needs to get the results you require.

### We Keep Going

If there's an issue with your instrument, our team works to get it solved quickly, even providing on-site diagnostics and rental deliveries.

### Following Through

As experts in the industry, with chemists, engineers, and technicians on-staff, GenTech consults, educates, and executes at every turn.

### Continuous Commitment

We always look to improve, with ongoing training and education sessions, both for your team and our own.

### Specialized Consultation

Our team asks and answers questions to get to the bottom of your research needs, and provides the instruments you need to collect the most accurate analytical data possible, helping you to maximize outcomes.

## TRAINING | SERVICE | REPAIR YOU CAN TRUST



## INTERESTED TO WORK WITH US?

 585.492.1068

 23 Mill Street, Arcade, NY 14009

 [Service2@GenTechScientific.com](mailto:Service2@GenTechScientific.com)

 [GenTechScientific.com](http://GenTechScientific.com)

## OUR CORE SERVICE OPTIONS:

### PREVENTATIVE MAINTENANCE:

Annual PM is an essential part of keeping your lab running successfully while reducing repair costs.

### ANALYTICAL INSTRUMENT TRAINING:

GenTech Scientific is your best source for expert training! GenTech is equipped to provide in-depth training related to the instrument, either at your site or our own facility.

### SERVICE & REPAIR:

Our service agreements reduce your lab's downtime at a fraction of the cost and with quicker response time than the OEM.

### NO TIME FOR DOWNTIME?

Have an instrument in need of repair? Send it to us! We will evaluate and provide you with solutions. In the event we need more time to service your instrument, GenTech offers an efficient rental program reducing your downtime during servicing