



GENTECH
SCIENTIFIC

FULL
SERVICE
CONTRACT

LIMITED
SERVICE
CONTRACT

WARRANTY
RECERTIFICATION

PREVENTATIVE
MAINTENANCE

Services Included in GT Service Agreements

Hardware Telephone Support



Software Telephone Support



Onsite Repair

Unlimited Onsite Repair Visits



Repair Parts



Travel & Labor



Advanced Diagnostics

Unlimited Remote Service Hours



Limited Remote Service Hours



Maintenance Services

Annual Onsite Preventative Maintenance - Parts & Travel



Phone Support

Unlimited Phone Support



Limited Phone Support



Warranty Coverage

Warranty Coverage

